

ENA TOWER TESTING STATION QUALITY POLICY

ENA Tower Testing Station Inc. recognizes the importance of quality, environmental, and occupational health and safety issues in becoming a successful and reliable global brand in its sector.

For this purpose, it conducts all its activities sustainably in accordance with an integrated management system covering quality, environment, and occupational health and safety, established in line with its vision, mission, and values.

Our Vision

To be a leading and preferred brand among test stations in both national and international markets.

Our Mission

To provide services that prioritize environmental protection and occupational health and safety, offering competitive pricing aligned with global economic indicators, while adhering to the principles of confidentiality and integrity. We aim to deliver impartial, independent, effective, and reliable services worldwide through competent personnel and advanced technology infrastructure.

Our Commitments;

- To provide reliable and impartial testing services in accordance with nationally and internationally accepted standards, by understanding customer expectations and stakeholder needs, and by ensuring a working environment that complies with the requirements of TS EN ISO/IEC 17025.
- To establish measurable objectives through a process-based management approach, monitor performance, and ensure continuous improvement.
- To maintain a competitive and innovative position by continuously enhancing human resources, technical infrastructure, and operational capabilities.
- To ensure that all personnel involved in testing activities are competent, regularly assessed, and fully comply with quality documentation, policies, and procedures.
- To provide all necessary conditions and equipment to ensure that testing services are carried out in accordance with defined methods, customer requirements, and applicable national and international standards.
- To operate free from any internal or external commercial, financial, or other pressures that could negatively affect the quality, impartiality, and reliability of testing services.
- To protect customer confidentiality and intellectual property rights with the utmost care.
- To effectively evaluate all complaints, provide timely solutions, enhance customer satisfaction, and ensure continuous improvement.
- To identify, control, and prevent environmental impacts throughout all stages of activities.
- To promote environmental awareness among employees, suppliers, and contractors.
- To provide safe and healthy working conditions to prevent work-related injuries and health issues.
- To proactively minimize unsafe conditions, behaviors, accidents, and occupational disease risks.
- To effectively manage risks and opportunities.
- To continuously improve the effectiveness of the management system.
- To enhance awareness, competence, and participation of employees, business partners, and suppliers.
- To maintain transparent, trust-based, and effective communication with all stakeholders.

General Manager

Haluk Özer BULUT

23.02.2026

